

## Revised para 8 and 9 of “Section II: Instructions to Bidders” of the RFP

### 8 Bid Opening & Evaluation of Bids`

The technical bids will be evaluated in two steps.

- i. The bids will be examined based on eligibility criteria stipulated at Para 4 of Section – II to determine the eligible bidders.
- ii. The technical bids of only the eligible bidders shall be further evaluated based on evaluation method given below.

The evaluation will be done broadly on 9 parameters (Eight Technical parameters & one Financial parameter in the ratio 6:4) with marks and weightage as defined below: -

#### A: Experience with Telecom Service Provider/Central Government/State Government/PSU (AUA/KUA)

Sr. No.	No. of TSP/Government/PSU serving through contracts/Agreements with Live AUA/KUA	Marks
1	1	5
2	2	6
3	3	7
4	4	9
5	More than 4	10

#### B: Experience in implementing Aadhaar API Specifications (Authentication Version 2.0, BFD Version 1.6, e-KYC Version 2.1, OTP Version 1.6 or any latest version) as per UIDAI/CA/CAA with Live AUA/KUA

Sr. No.	No of Aadhaar API implemented with live AUA/KUA	Marks
1	1	5
2	2	6
3	3	7
4	4	9
5	5	10

**C: Volume of transactions carried out on AUA/KUA platform during last year**

<b>Sr. No</b>	<b>Number of Transactions</b>	<b>Marks</b>
1	Less than 4 Crore	5
2	4 Crore or more , but less than 8 Crore	6
3	8 Crore or more, but less than 12 Crore	7
4	12 Crore or more, but less than 20 Crore	9
5	20 Crore or more	10

**D: Volume of e-Sign transactions carried out during last year**

<b>Sr. No.</b>	<b>Number of Transactions</b>	<b>Marks</b>
1	Less than 3 Lakh	5
2	3 Lakh or more, but less than 4 Lakh	6
3	4 Lakh or more, but less than 5 Lakh	7
4	5 Lakh or more, but less than 7 Lakh	9
5	More than 7 Lakh	10

**E: Size of Technical team working on Aadhaar platform**

<b>Sr. No</b>	<b>Number of Technical Members</b>	<b>Marks</b>
1	Up to 3	5
2	4 – 5	6
3	6 – 7	7
4	8 – 10	9
5	More than 10	10

**F: Size of Technical team working on e-Sign ASP platform**

Sr. No.	Number of Technical Members	Marks
1	up to 3	5
2	4 – 5	6
3	6 – 8	7
4	9 – 10	9
5	More than 10	10

**G: Technical Features of the platform**

All mandatory features listed in the para 3 on Application Software requirements (page 25 to 32) are to be met for technical qualification. Weightage for meeting desirable features would be as follows:

Sr. No.	Desirable Features	Marks for the feature
1	Support for Item 2 of Reports and additional features (page 28)	5
2	Support for Item 16 of Reports and additional features (page 30)	2
3	Support for Item 3 of Billing portal (page 32)	3

If the bidder complies with more than one desirable features listed above, the cumulative marks for the complying features will be considered for evaluation.

**H: Technical Presentation**

Sr. No	Evaluation Parameters	Marks
1	<p>The presentation will be mainly evaluated against the following parameters:</p> <ul style="list-style-type: none"> <li>● Overall Technical Architecture</li> <li>● Scalability of the Platform</li> <li>● Capability of the Platform (number of transactions/sec, request/response time, etc.)</li> <li>● Support for multiple ESP/ASP for high availability and load balancing</li> <li>● Data Security Architecture</li> <li>● Utilization of Open Source Softwares</li> <li>● Commercial Software License Requirements</li> <li>● Infrastructure Requirements for Platform deployment (Virtual Machines, Storage, Network Bandwidth, etc.)</li> <li>● Transfer of Source Code or IPR to NEIL</li> </ul>	20

**I: Financial Criterion (Revenue share)**

Sr. No.	Quoted percentage of Revenue Share	Marks
1	More than 10 % up to 12 %	5
2	More than 8 % up to 10 %	6
3	More than 7 % up to 8 %	8
4	More than 6 % up to 7 %	9
5	Up to 6 %	10

The minimum qualifying marks for the parameters stipulated at A to H above shall be 50. The bidders getting marks less than 50 will be disqualified.

The bid not meeting any one or more of the mandatory features listed in para 3 on Application Software requirements (page 25 to 32), will be disqualified.

The price bid of the disqualified bidders will not be opened.

The bidders quoting revenue share of more than 12 % (Table I) will be disqualified.

The bidders whose technical bid is found to meet both the requirements as specified at 8 (i) and 8(ii) above will qualify for opening of their commercial bids. The Technical Score (TS) secured by each qualified bidder shall be informed to the bidders present during the commercial bids opening meeting. The date and venue of the commercial bids opening will be informed separately.

The duly constituted Bid Evaluation Committee (BEC) shall evaluate the bids. The BEC shall be empowered to take appropriate decisions on minor deviations, if any. The bidder’s name, bid prices, discounts and such other details considered as appropriate by NEIL, will be announced at the time of opening of the commercial bids.

**9 Comparison of Bids**

- i. The Combined Technical and Financial Score (CTFS) with Weightage 60:40 (60 for technical and 40 for Financial) will be calculated.
- ii. The prices quoted by the bidders as per details given in the Price Bid format, **Section – V** will only be compared.
- iii. The Combined Technical and Financial Score (CTFS) will only be taken for comparison of bids and for deciding bidder securing highest score.
- iv. An illustrative example for CTFS is given below.

**Stage - 1: Technical Marks**

Bidder details	Total Technical Marks Obtained for parameters 8 ( ii ) A to H
Bidder 1	70
Bidder 2	65
Bidder 3	45
Bidder 4	55

**Bidder 3 will be disqualified as the total technical Marks are below 50.**

**Stage 2: Conversion of Technical Marks into Technical Score**

Bidder details	Technical Score (TM/MTM)*100	TS
Bidder 1	$(70/90)*100 = 77.77$	77.77
Bidder 2	$(65/90)*100= 72.22$	72.22
Bidder 3	Disqualified	Not calculated
Bidder 4	$(55/90)*100= 61.11$	61.11

**TM= Technical Marks; MTM = Maximum Technical Marks; TS = Technical Score**

**Stage 3: Financial Bid Marks**

Bidder details	Financial Bid Marks
Bidder1	6
Bidder2	9
Bidder4	10

**Stage 4: Conversion of Financial Bid amount to financial score**

Bidder details	Financial Score (FM/M FM)*100)	FS
Bidder1	$(6/10)*100= 60$	60
Bidder2	$(9/10)*100=90$	90
Bidder4	$(10/10)*100= 100$	100

**MFM= Maximum Financial Bid Marks, FM = Financial Bid Marks, FS = Financial Score**

**Stage 5: Combined Technical and Financial Score (CTFS) with Weightage 60:40**

<b>Bidder details</b>	<b>Applying weightage of 60 % for Technical &amp; 40 % for Financial Score</b>	<b>CTFS</b>	<b>Rank of the Bidder</b>
Bidder 1	60% of 77.77 + 40 % of 60	46.66 + 24 = 70.66	3
Bidder 2	60 % of 72.22+ 40 % of 90	43.33 + 36 = <b>79.33</b>	<b>1</b>
Bidder 4	60 % of 61.11 + 40 % of 100	36.66 + 40 = 76.66	2

**REVISED RFP SCHEDULE****RFP. No:** NEIL/Authentication Services/2018/001**Date:** 16<sup>th</sup> April 2018

Name of the company	NESL E-Infrastructure Limited, Bengaluru
Date of Release of RFP	<b>16<sup>th</sup> April 2018</b>
Last Date and Time of receiving pre-bid vendor queries in writing	<b>23rd April, 2018, 17:00 Hrs</b>
Date and Place of Pre-bid Meeting	<b>26th April, 2018, 11:00 Hrs</b> National E-Governance Services Ltd 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001
Last Date and Place of submission of Bids	<b>21st May, 2018, 15:00 Hrs</b> National E-Governance Services Ltd 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001
Date, Time and Place of Technical Presentation	<b>23rd May, 2018, 11:00 Hrs</b> National E-Governance Services Ltd 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001
Date, Time and Place of Opening of Technical Bids	<b>24th May, 2018, 15:30 Hrs</b> National E-Governance Services Ltd 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001
Date, Time and Place of opening of Commercial Bids(Tentative)	<b>30th May, 2018, 11:00 Hrs.</b> National E-Governance Services Ltd 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001
Application Fee	Rs. 2360/- in the form of Demand Draft drawn in favour of NESL E-Infrastructure Ltd., payable at Bengaluru.
Contact Information	A. Sridharan Assistant Vice President National E-Governance Services Limited 5 <sup>th</sup> Floor, Spencer Towers, 86, M.G. Road, Bengaluru – 560001 e-mail : procurement_neil@nesl.co.in