

Sl.NO	RFP Page Number	Section/ Clause	Present clause in RFP	Query Description	NeSL Response	Amendments, if any
1	2	5	The Bidder shall also provide hands-on training to NeSL officials (10 users), handled by an OEM/OEM authorized trainer. Training may be conducted in virtual instructor-led mode or on premises (Bengaluru) including delivery of required training materials.	What would be the expected duration for the training activity.	The Bidder, in consultation with OEM shall propose the suggested duration for the Hands-on training. The details of the same shall be provided along with technical proposal as specified in the RFP.	Nil
2	3	6/4	The bidder should have completed a minimum of 2 orders for supply and installation of SAST tool in the past 3 years.	Can the OEM along with the bidder submit the relevant PO for reference.	No change in RFP conditions. The PO should be in the name of bidder.	Nil
3	3	6/2	The bidder should have an average annual turnover of at least Rs. 1 Crore in the last three (3) financial years.	We request a waiver of this clause as we are registered under MSME and startup india initiative. As per 'Relaxation of Norms for startup including MSME' office memorandum issued by the procurement policy division, Ministry of Finance, it is clarified that all public Ministries/Departments may relax condition of prior turnover and prior experience in public procurement to all startups including MSME. Attached MSME and startup india certificates and the office memorandum for your reference.	Clause inserted.	Bidders shall submit the Audited balance sheet financial years, i.e., 2020-21, 2021-22, 2022-2023. Relaxation on prior turnover criteria shall be provided for Startups and Micro & Small Enterprises. Relevant documentation for such relaxation to be submitted.
4	6	14	OEM warranty during the period with license shall be provided. Technical support including Helpdesk, regular updates, patches etc. shall be provided by OEM during this period.	We provide standard support from Monday to Friday 8-5. However, 24/7 support can be provided at additional cost.	OEM/OEM Authorised Helpdesk shall be operational on 24x7 basis.	Nil
5	6	15/b	Payment against Sl. Nos, 1, 2 shall be paid within 45 days from the date of successful completion of the activity and submission of invoices and due certification of completion by NeSL. The payment shall be subject to successful completion of acceptance tests.	Invoicing and payment terms can it be reduced to 30 days instead of 45 days.	No change in RFP conditions.	Nil
6	6	13	The Security Deposit will be returned to the bidder within 30 days of contract expiry, after deducting the penalties/ due amounts (if any).	What are the penalties and the SLA of the penalties for security deposit.	Expected warranty and technical support is specified in Section 14. Bidder shall facilitate in availing the required support from OEM, as specified.	Nil

7	6	15/c,d	<p>c. The payment towards first year licenses including OEM warranty/support for Static Application Security Testing (SAST) tool shall be paid on successful completion of installation, commissioning and acceptance tests. The license period shall commence from the date of acceptance.</p> <p>d. The payment towards subsequent years (second year and Third year) licenses including OEM warranty/support for Static Application Security Testing (SAST) tool shall be made during renewal along with PO against invoices RFP for Static Application Security Testing (SAST) Solution Page 7 raised. The PO for second year and third year shall be released based on the satisfactory performance in the previous year.</p>	Request you to not to link the acceptance testing to payment cycle and license start date.	No change in RFP conditions	Nil
8	6	13	The successful bidder will be required to furnish within 15 days the non-interest bearing Security Deposit for 10% value of the first-year cost of licenses including OEM warranty/support for Static Application Security Testing (SAST) tool (Line item 3 in the commercial bid) including GST.	<p>We request an amendment of this clause for MSME registered organizations.</p> <p>As per the office memorandum issued by procurement policy Division, Ministry of Finance, Performance Security Deposit for MSME registered companies is reduced to 3% of the contract value (i.e., Line item 3 in commercial bid format of Tender issued)</p>	No change in RFP conditions.	Nil
9	6	15/b	Payment against Sl. Nos, 1, 2 shall be paid within 45 days from the date of successful completion of the activity and submission of invoices and due certification of completion by NeSL. The payment shall be subject to successful completion of acceptance tests.	<p>We request NeSL to reduce the payment term for Sl.Nos.1,2 (Onetime installation charges and Hands-on Training) to 1 week from the date of successful completion as this is one time activity which can be invoiced only upon receiving the completion certificate from NeSL.The contract will subsequently be under support for a period of 3 years as specified in the tender.</p> <p>Even the renewal of the contract in the subsequent years (2nd and 3rd year) will happen upon satisfactory performance of the tool in the previous year.</p> <p>NeSL is ensured to get support during the entire contract period with all the check points mentioned in the tender document hence there is no requirement for holding payment upon completion of training and installation.</p>	No change in RFP conditions.	Nil
10	6	15/c	The payment towards first year licenses including OEM warranty/support for Static Application Security Testing (SAST) tool shall be paid on successful completion of installation, commissioning and acceptance tests. The license period shall commence from the date of acceptance.	We request NeSL to amend the payment term for first year license to advance payment as this is a SaaS offering and the license activation is system dependent and not manual. The system will activate the license only upon receipt of the payment.	No change in RFP conditions.	Nil

11	7	16/8	<p>The solution shall allow for detailed reporting of vulnerabilities found:</p> <ol style="list-style-type: none"> 1. Vulnerability explanation 2. Recommendations 3. Good code snippets. <p>It should be possible to send these reports to developers, for offline reading and reference.</p>	<p>While 'Good code snippets' are available for online review, they are not included in offline reports such as PDF or CSV format. This exclusion is intentional to prevent the reports from becoming cluttered with numerous code samples for each reported vulnerability. We kindly request the removal of 'Good code snippets' requirement from the offline reporting option.</p>	<p>Clause amended:</p>	<p>The solution shall allow for detailed online reporting of vulnerabilities found:</p> <ol style="list-style-type: none"> 1. Vulnerability explanation 2. Recommendations 3. Good code snippets. <p>It should be possible to send these reports, except "Good code snippets" to developers, for offline reading and reference.</p>
12	7	16/1	<p>The solution must support on-premises deployment. The required workstation computer or server with OS shall be provided by NeSL. The bidder shall specify the minimum technical specification for the hardware. Licences for any additional software or application, such as a licenced database, shall be provided as part of the solution by the bidder.</p>	<p>To provide technical specification for the hardware we need the below information.</p> <ol style="list-style-type: none"> 1) What is the maximum number of applications/projects/codebases are planned to be scanned for SAST? 2) What is the max Line of Code (LOC) for these apps? 3) What is the number of scans per day? 	<p>For providing the recommended Hardware specification, bidder shall consider the following:</p> <ol style="list-style-type: none"> 1. Minimum of two applications/codebases. 2. 3 (Three) million LoC shall be factored. However, there should be no constraint on the SW licensing part. 3. Bidder to specify the capability of the tool, with the recommended Hardware. 	<p>Nil</p>
13	7	16/12	<p>The solution should be able to integrate with common code repositories.</p>	<p>What are the code repositories used? Github, Gitlab, SVN etc?</p>	<p>Integration with SVN code repository to be carried out during installation and demonstration.</p>	<p>Nil</p>

14	8	16/18	The solution has the capability to generate out-of-the-box and custom reports which shall include high-level executive analysis summaries and low-level (detailed) technical reports.	Our solution offers the capability to generate out-of-the-box reports, including high-level executive analysis summaries (such as Executive Security, OWASP, PCI-DSS reports), as specified in the technical specifications. However, we do not support customization of these out-of-the-box reports. Furthermore, we kindly request the removal of the customization requirement, as our solution is designed to deliver a robust set of out-of-the-box reports and provide flexibility through our REST API for clients to create custom reports. Removing this requirement will streamline the implementation process and ensure that our solution aligns with industry best practices while still meeting the diverse reporting needs.	Clause amended:	The solution has the capability to generate out-of-the-box, which shall include high-level executive analysis summaries and low-level (detailed) technical reports. The solution shall support custom reports in-built or through REST API.
15	8	16/19	The solution shall be licensed for a minimum of two applications/codebases and ten (10) users. There should be no constraint on size of code.	What is the maximum number of user license required?	The solution shall be licensed for 10 users.	Nil
16	8	16/23	The solution should provide multiple concurrent scanning capability.	How many concurrent scans license is required? This depends on the number of apps, number of users and number of scans per day.	Bidder to specify the capability of the tool, with the recommended Hardware.	Nil